

August 15, 2007

Dear Velvet:

Now that Jackie's bedroom is complete, Robert and I would like to take this opportunity to thank you for the fantastic result.

The design and feel of her room are exactly what we all wanted. It manages to be young, fun, bright yet also sophisticated. It is a place where both her parents, siblings and friends enjoy hanging out.

From the inception of the project when we first met with you we were impressed with your positive and clear approach. We found you to be extremely pleasant, organized and professional throughout. You demonstrated your ability to be flexible when we changed the project from a large expansion of the entire bedroom to the redesign of the bedroom and remodel of the bathroom. We were concerned because we had big ambitions for a rather small space. Amazingly, you were able to accomplish our goals. We were most impressed when our contractor bailed on us and you found us a new and better one (who we wish we had worked with all along).

As you know, we were also thoroughly pleased with the draping of the pergola. It has really enhanced our summer entertainment. We look forward to working with you on more design projects in the future.

Sincerely,

Wendy and Robert Landes